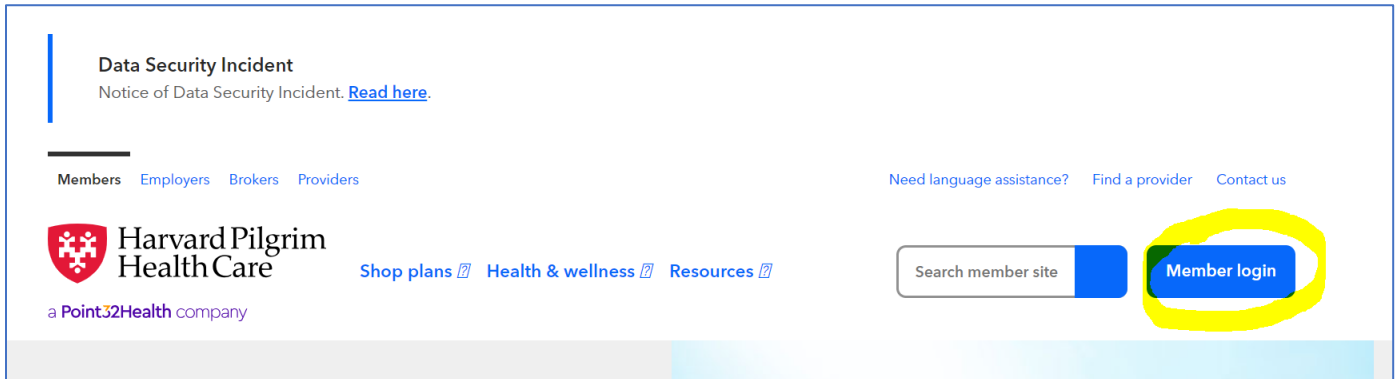
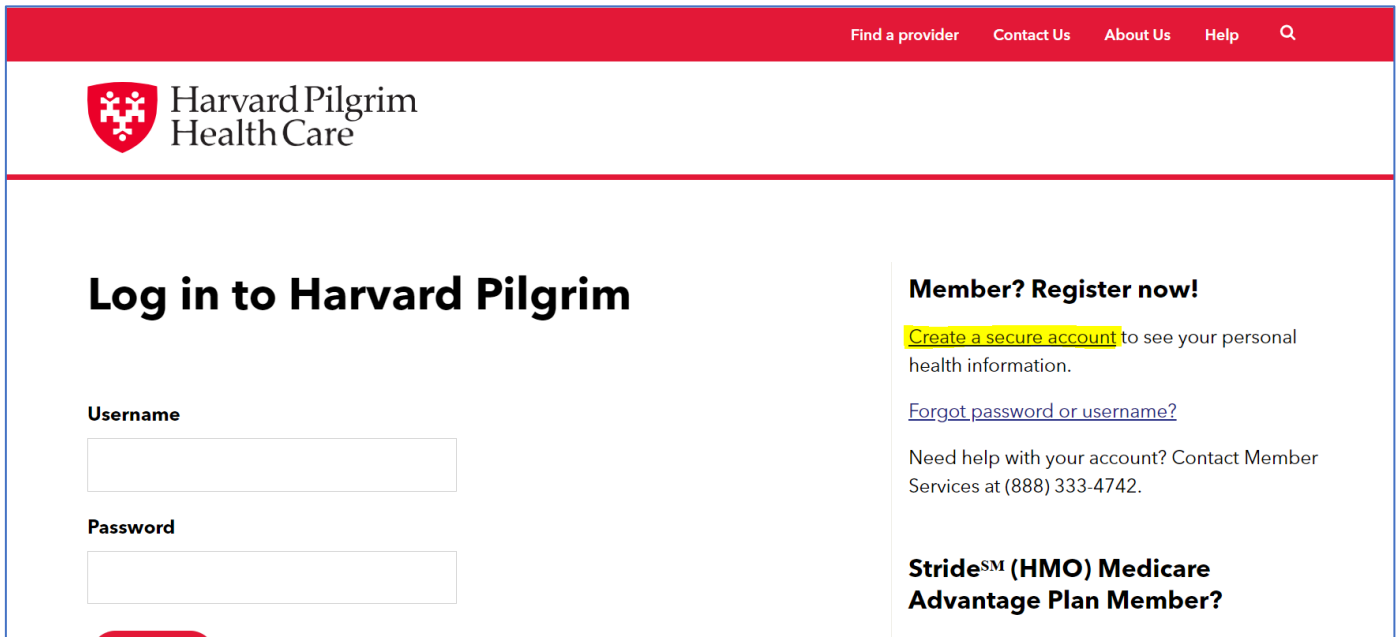


How to Access Your Harvard Pilgrim Member Portal

1. Go to Harvard Pilgrim's website: <https://www.harvardpilgrim.org/public/home>
2. Click on **Member Login** at the top right of the screen




3. Click the link to **Create a Secure Account**



4. Choose a way to identify yourself, either the last 4 of your social security number or your Harvard Pilgrim ID number

[Members](#) [Employers](#) [Brokers](#) [Providers](#) [Find a Provider](#)



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Create an account, Step 1 of 5

Choose a way to identify yourself:

[LAST 4 DIGITS OF SSN](#) or [HARVARD PILGRIM ID#](#)

StrideSM Medicare Advantage member?
You must select the Harvard Pilgrim ID# option. You will also need your Medicare Card information to create your account.

5. Enter your information, read and agree to the terms of use. Click **Accept and Continue**

Choose a way to identify yourself:

LAST 4 DIGITS OF SSN or **HARVARD PILGRIM ID#**

Last 4 digits of your SSN

First Name **Last Name**

Date of birth
Example: 04 20 1984

User agreement for online services

To continue with your registration, please read and acknowledge our Terms of Use.

I acknowledge that I have read, understand and agree to the [Terms of Use](#) and its provisions.

ACCEPT & CONTINUE

6. **Complete the setup of your account.**

Once you have access to your Harvard Pilgrim Member Portal, you'll be able to see all claim information, your digital ID cards, order new ID cards, and more.

For issues setting up or logging into your account, please call Harvard Pilgrim Member Services: **(888) 333-4742** (TTY: 711)