December 1, 2019

**To**: Managers of Non-Exempt Staff in the Provost’s Division

**From**: Loren Cass, Acting Dean of the Faculty

**Re**: Annual Performance Reviews

I am writing to announce the ***2020 Non-Exempt Staff*** performance review process in the Provost’s Division. Human Resources encourages clear feedback and discussion between the manager and employee throughout the year, but requires certain procedures during the formal review.

Managers of hourly staff are required to conduct meetings with staff to discuss job performance and expectations, assist in setting goals, and to acknowledge accomplishments and contributions of employees, as well as to relay any concerns regarding performance. The employee and the manager should agree on goals that are specific, measurable and align with the needs of the department and the college.

As part of this process, a written formal review form must be completed, in which the employee’s performance is assigned a rating. This rating serves as the basis of the employee’s merit raise, which is effective on the first day of the new fiscal year, July 1, 2020. Once the Provost reviews the ***2020 Non-Exempt Performance Review Form***, the paperwork is then filed in the employee’s personnel file in the Department of Human Resources.

**Dates and Time Period for Review:**

The performance review kick off is Sunday, December 1, 2019. Managers should conduct meetings with their direct reports by Friday, January 24, 2020. The completed and signed ***2020 Non-Exempt Performance Review Form*** should be submitted to the Provost Office via secure email ([provostreview@holycross.edu](file:///%5C%5Caddept.holycross.ad%5Cdept%5CDeanRestrict%5CSalary%20-%20Staff%5CNon-Exempt%5C2017-2018%20for%20FY19%5CCorrespondence%5Cprovostreview%40holycross.edu)) by **Friday, February 7, 2020**. Please give a copy of the paperwork to your employee.

The “period under review” is defined as the 2019 calendar year. Please evaluate achievements from January 1, 2019 – December 31, 2019 so that we can understand how the employee fulfilled their responsibilities and, in so doing, served the department and the College as a whole. You and your employee should use that face-to-face meeting to discuss the performance over the past calendar year, the plans to meet goals previously established for the remainder of the current academic year (January through June 2020), and set goals for the following academic year (July 2020 through June 2021).

**Guidance for Dual Reporting Review:**

A number of employees in the Provost’s Division have a dual reporting relationship with an additional manager. While the primary manager may be the manager of record, the additional manager may oversee a body of work or specific projects. Both managers are encouraged to conduct a review. If appropriate, the other manager might complete a separate **Non-Exempt** ***Performance Review Form*** based on separate duties, however both manages must agree upon a single overall rating for the employee. Both reviews should be submitted to [provostreview@holycross.edu](file:///C%3A%5CUsers%5Cmfreije%5CDownloads%5Cprovostreview%40holycross.edu).

**Performance Review Forms and Process:**

In preparation for a review meeting, the employee should provide documents to their manager related to their performance.

* Prior year performance review;
* Revised performance evaluation specification (job description);
* Completed ***2020 Non-Exempt Employee Self Review form***.

The review forms can be found on the Holy Cross Human Resources website. These include the ***2020 Non-Exempt Employee Self Review Form*** (for the employee) and the ***2020 Non-Exempt Performance Review Form*** (for the manager to complete). You may view the review directions and download the forms at this link. You may start the process at any time.

<https://www.holycross.edu/human-resources/performance-development-program-forms>

In order to ensure consistency in rating, please use the most recent form. Using past forms makes the evaluation challenging in that employees will be evaluated differently across the Division.

**Rating:**

We ask that you give employees an overall rating of ***“outstanding”*** for an exceptional year, ***“very good”****,* for employees who go above and beyond expectations of their position, ***“good”***,for employees who are meeting expectations, ***“needs improvement”***,for employees who have significant areas requiring work, or ***“unsatisfactory”*** for employees who are not meeting the requirements of their position. For employees who are rated as ***“outstanding”***, managers should elaborate as to how the employee has performed above and beyond expectations of the position. Please contact Helene Uysal (x2542) if an employee is not meeting position requirements.

**Special Consideration:**

As we have done in past years within the Provost’s Division, we would like to recognize and reward accomplishments and contributions of non-exempt staff members who, in the year under review, have taken on significant duties beyond their standard job responsibilities in order to help the department achieve significant goals, we have reserved a limited amount of funds for that purpose. If, in your estimation, any staff member in your area should be considered for such an award please submit your recommendation to Helene Uysal ([huysal@holycross.edu](file:///C%3A%5CUsers%5Cmfreije%5CDownloads%5Chuysal%40holycross.edu)) by **Friday, February 7, 2020**. This recommendation is separate from the evaluation you have prepared for HR and should detail the additional duties and the ways in which the staff member demonstrated excellence in the completion of these duties.

Staff who did not previously receive an award will be given strongest consideration.

Thank you for the attention that I know you will give to this important process.

cc: David Achenbach, Director of Human Resources

Helene Tingle Uysal, Director of Academic Budget and Operations