



# THE FIRST YEAR EXPERIENCE















# WELCOME TO HOLY CROSS!

# Congratulations, Class of 2026, and welcome to Holy Cross!

The months leading up to your first day of college are full of excitement, anticipation and many questions. We've gathered together some of the key elements of the Holy Cross experience here for you, in the hope that it will help you begin to identify and sort your own questions, and think toward what your goals and aspirations might be.

A critical element to the college experience, and particularly the

one you'll have at Holy Cross, is identifying your interests and passions, and charting a path that lets you pursue those in a meaningful way. You'll find an array of supporters who will help you on that journey, from academic advisors to invested and caring faculty members to staff across campus. We want to help you to be intentional about your choices inside and outside of the classroom, to be reflective about those experiences and their impact on your own development, and to begin to envision how these inform your next steps after graduation.



















But, you don't have to have all the answers right now! This guide is just the first piece of your four-year journey at Holy Cross. We encourage you to use it as a conversation starter, either with yourself, or with trusted family, mentors or friends. We've included space for you to use however it best suits you - make notes, ask questions or leave yourself reminders to return to at a later time.

We've also created an Incoming Student Website to help you keep track of all the important pieces of information. There you'll find more information about key dates and

deadlines, instructions on how to register for classes and housing (and when!), and more details about the variety of resources available to you: www.holycross.edu/firstyearguide.

Finally, if you haven't done so already, be sure to set up your Holy Cross email account. That will be the primary location where you'll get communications from us, and will also be your login for many of our campus systems.

# From,

Michelle Bata, Associate Dean for Student Engagement

# Alison Bryant Ludden,

Director of Montserrat and Professor of Psychology

## Marty Kelly,

Chaplain for the Class of 2026; Associate Chaplain and Director of Service and Social Justice

# Francisco Gago-Jover,

Dean of the Class of 2026; Professor of Spanish

# Mary Roche,

 $Director\ of\ Vocare\ and\ Associate$ Professor of Religious Studies

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## DON'T FORGET!

Check the Incoming Student Website for all your key forms and deadlines under the Forms and Action Due Dates tab

www.holycross.edu/firstyearguide

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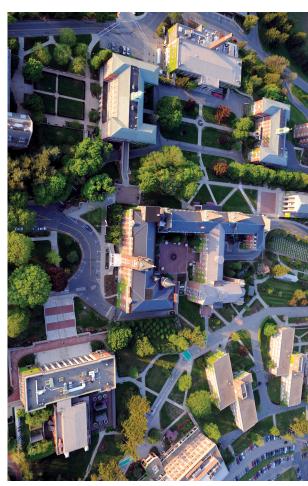
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# LIVING AND **LEARNING** AT HOLY **CROSS**



You may be wondering what to expect in your first year - new people, new classes, new experiences. Here are three things that you can expect from this year:

- You're going to be exposed to differences. As you get to know others, you're going to meet people from so many different backgrounds, beliefs and experiences. Through your courses and other cocurricular experiences, you're going to be exposed to new and different, and sometimes competing, perspectives and ideas.
- You'll be encouraged to engage in a way that's fundamentally Ignatian: with intention, reflection, and respect. As you grapple with the new ideas and perspectives that you'll encounter in your coursework, you'll have the opportunity to reflect and make sense of what that means for you: What do you believe? What issues are your issues? What do you care about? And as you meet others in clubs, on the field or in your courses, you're going to have to be intentional and sensitive to the differences you encounter as you make new friends and figure out how to live together in community.
- You'll have plenty of support when **you need it**. Everyone will be able to turn to their Montserrat professor, first-year advisor, Orientation Leader(s) and Resident Assistant(s). You'll also have your class dean and class chaplain. Some of you might also have coaches, supervisors and club leaders to lean on. And, you and your classmates will provide support to one another as you traverse these experiences together.

Each member of Holy Cross brings their own background, experiences and unique characteristics, which is part of what makes our campus community so dynamic. Through this guide, you'll start to get a glimpse of the many ways that you can shape your college experience, as you think about the first steps of this journey.

# ORIENTATIONS FOR INCOMING STUDENTS

# SUMMER ORIENTATION

Gateways Summer Orientation will introduce new students to living and learning at the College of the Holy Cross. For the Class of 2026, Gateways Summer Orientation will consist of in-person and online experiences for new students and parents or guardians to learn more about the academic, cocurricular and spiritual aspects of the College.

Online Orientation: All students and their families should plan on participating in the Gateways Summer Orientation online which will provide you with the information you need to prepare to arrive on campus in the fall. The online orientation will become available in early June and will continue to become available throughout the summer.

In-Person Orientation: Students and their families are invited to attend one of three Gateways Summer Orientation sessions in-person during the month of June. The in-person sessions are strongly encouraged, though not required. At the in-person orientation sessions, students will meet and make connections with

classmates and members of the Holy Cross community, meet in-person to discuss course selection with faculty members and become more familiar with the campus and Worcester community. Sessions will open on a first come, first serve basis when registration opens in May.

# Dates for the Class of 2026: In Person Session Dates for the Class of 2026:

- Session 1: Monday, June 13 Tuesday, June 14, 2022
- Session 2: Thursday, June 16 Friday, June 17, 2022
- Session 3: Tuesday, June 22 Wednesday, June 23, 2022

# INTERNATIONAL ORIENTATION

Gateways International Student
Orientation is designed to assist
international students with the
transition to U.S. culture and
education. This special orientation
will assist you in taking care of
important personal matters such as
setting up a bank account, receiving
information on and/or purchasing
a cell phone, meeting with Health
Services personnel and shopping

for essential supplies. Additionally, you will receive helpful information on U.S. immigration requirements, U.S. cultural adjustments, academic expectations and campus support services.

We strongly encourage all international students to participate in this special orientation. More information on how to register, as well as dates and times, can be found on the Incoming Students Website.

Dates for the Class of 2026: Sunday, August 20 -Friday, August 26, 2022

## **FALL ORIENTATION**

Beginning on first-year student Move-In Day, Gateways Fall Orientation picks up where the summer program left off in supporting students in their transition to the College. This program will help you build connections with your classmates, adjust to living on campus and better prepare you for the start of the semester.

Dates for the Class of 2026: Saturday, August 27 -Monday, August 29, 2022



# GETTING CONNECTED

# NETWORK ACCOUNT AND EMAIL

An email with important instructions regarding your network account will be sent to the email account used to apply to Holy Cross. Instructions will walk you through the process of activating your network and Gmail accounts. Please be sure to set these up as soon as possible, so you don't miss any important news or information from the College.

If you cannot locate the email, check your spam folder. If you are still unable to locate it, contact the ITS Help Desk using <u>Helpdesk-Request@holycross.edu</u> and another activation email will be initiated.

# STUDENT ACADEMIC RECORDS SYSTEM (STAR)

STAR is the Holy Cross online student records system, and is accessed with your network username and password. You will use STAR this summer and throughout your four years at Holy Cross to enroll in classes, check your schedule, your degree requirements, and your grades, update your addresses and emergency

contact information, view your financial information and select a meal plan.

When you first access your STAR account, you will be prompted to complete a Financial Responsibility Statement (FRA) for the upcoming semester. Holy Cross is committed to being transparent about its billing and payment policies/ procedures. We want our students to be aware of these policies and thus their responsibilities. Further information about the FRA can be found on the Bursar website at holycross.edu/bursars-office/ financial-responsibility-agreement. For FRA questions, please contact the Office of the Bursar at 508-793-2521 or via email at bursar@holycross.edu.

When you first log in, you will be prompted to review your authorized users and grant consent for their access. Follow the on-screen instructions to complete this required process. We recommend the Firefox web browser for STAR. For STAR questions, please contact the Office of the Registrar at 508-793-2511 or registrars@holycross.edu.

# myHC

myHC is a campuswide engagement platform that serves as a centralized hub for student resources. Be sure to set up your Holy Cross email account, which you'll need to create a profile on myHC. Download the mobile app from the Google Play or App Store (search for myHC), or use the web version, available in the Google waffle or at myhc.holycross.edu.

# What can I use myHC for?

Find out what's happening. myHC offers a collegewide event calendar so you can see what's going on and register for events.

Access what you need when you need it. myHC serves as a centralized hub for student resources. Access the worship schedule, Canvas, dining menus, AdviSource, HCClear and much more, right on your phone!

# Keep up to date.

Receive just-in-time information about campus happenings on the Community Feed. Post ideas and suggestions, lost and found, and more.

#### Join groups.

Looking to get involved? Explore and join student clubs and organizations, and connect with other offices and programs using the platform.

## Stay connected.

Want to make new friends? Explore users through the platform directory. Want to connect with current friends? You can chat with them directly through the platform.



# FOR PARENTS

# Welcome to Holy Cross!

As your student begins Holy Cross, we are also excited to welcome you as members of the Holy Cross community.

At Holy Cross, we recognize that although students are the drivers to their Holy Cross education, family involvement is important on their journey through emerging adulthood. We seek to engage, educate and inform parents and families so they can offer effective coaching and support to their developing student(s). The Office of Parent and Family Engagement will serve as a primary point of contact for you throughout your students' time at the College.

In addition to reviewing this guide and the information below with your student, we encourage you to explore the parent and family audience page on the Holy Cross website. Please encourage your student to reach out to the College with questions or concerns they may have.

As your student is preparing to begin College and is working to navigate this new transition, we recognize you might also have questions, concerns, or be looking for guidance on how to best support them. So please be in touch with us. We look forward to connecting with you.

Sincerely,

# **Cathleen Doane Cannon**

Director of Parent and Family Engagement families@holycross.edu (508) 793-3344

# HOLY CROSS PARENT PORTAL

A portal for parents and other authorized users allows access to the student academic records system (STAR). Your student will receive an email with instructions to set up their network account in late May, to

the email used to apply to Holy Cross. That account must be set up to access STAR.

Students control who has access to the parent portal and what information they may view. Under FERPA (Family Education Rights and Privacy Act), a student's account is private unless they grant access to it. A student can grant access to others by creating an authorized user account. If no authorized user is established, only the student will have access to their e-bill and grades. Students are encouraged to grant access to their parents.

# EMERGENCY CONTACT INFORMATION

When students access STAR, they will be asked to enter emergency contact information. Please assist your student to ensure that information is accurate.

# COLLEGE COMMUNICATIONS

Holy Cross publishes a periodic e-newsletter, Holy Cross Monthly, and parents also receive the full-color quarterly Holy Cross Magazine, as well as other news and information from the College.

In order to receive College communications and to ensure that our records are up-to-date, please complete the Family Information form on the Incoming Students Website (bit. ly/HCfamilyform).

#### SAVE THE DATE!

Mark these special family events on your calendar:

Mass of the Holy Spirit - August 27, 2022 A College tradition, faculty, administration and staff welcome new students on Move-In Day with blessings, and parents and families wish them well as they begin their new journey.

Family Weekend - October 28-30, 2022 Parents, grandparents and other family members are invited to campus each fall to catch up with their student and explore Holy Cross.







Jesuit education champions the education of the whole person including each individual's intellectual, social and spiritual dimensions. In the Jesuit tradition, Holy Cross views every facet of students' growth as interconnected and complementary. Students of all faith traditions and beliefs are welcomed to Holy Cross and encouraged to think deeply about what they learn here, align that knowledge with their personal beliefs and translate their understanding into meaningful action on campus and in the world. By embracing the call to live as "people for and with others," everyone in our community shares in this ongoing process of growth.

# OUR JESUIT MISSION

# THE COLLEGE CHAPLAINS AT CAMPION HOUSE

Coffee, social justice, support, contemplation, friends, homemade cookies, prayer, community service, worship, retreats — what do all of these things have in common? These are some of the things the Chaplains' Office at Campion House are known for.

Campion House and the chaplains who work here are a resource for Holy Cross students of all faiths and beliefs. Your college years will be a time of questioning, decision-making and growth. This is exciting, but also unsettling at times. At Holy Cross, the chaplains support your exploration and growth with a range of opportunities. Some students come through the doors of Campion House looking for opportunities to serve as tutors for children in the Worcester community, others come looking for a relationship with God, and still others come for the cookies and a seat to study at our kitchen table. Whether you come to be part of a support group or because you want to work for social change, common to all the programs offered through the Chaplains' Office is an experience of hospitality, community

and hope.

Whoever you are, wherever you come from, the chaplains are committed to walking with you in love wherever this transformational journey takes you.

## **RESOURCES**

Here are just a few of the many resources that the Chaplains' Office offers for students. You can learn more about these offerings through the Holy Cross website or stopping by Campion House.

# Class Chaplain

Your Class Chaplain Marty Kelly will have your back and will stay with your class throughout your four years. You can meet with him, or any other chaplain, whenever you need to - stop by Campion House or call (508) 793-2448 to schedule an appointment with Chaplain Marty or one of the other chaplains.

## Chaplain Check-In

Having a rough day, need to run a concern by someone for another perspective, feeling stressed - stop by Campion House between 1:00-2:00 pm Monday - Friday. No appointment needed! If we can't help you out we can point you in the direction of someone who can!

# Liturgy and Worship

Many students appreciate the opportunity to pray and connect with others at liturgy and worship in the College's chapels. We celebrate Catholic Mass and hold a weekly interdenominational service, as well as additional ecumenical and interfaith prayer opportunities. Students are invited to serve in leadership roles in liturgical and music ministries.

# Retreats at the Thomas P. Joyce '59 Contemplative Center Retreats at the beautiful Joyce Contemplative Center provide

opportunities to step away from campus life to slow down, connect with the natural world and build community as you contemplate your hopes and dreams, your relationship with God and the person you are becoming.

#### **SPUD**

Student Programs for Urban Development (SPUD) is a student- led service and justice initiative with over 40 partnerships at schools, shelters, nursing homes and other local organizations. Engage with the greater Worcester community by getting involved in SPUD, the largest student organization on campus.

# **Immersion Programs**

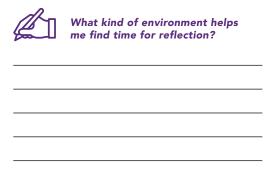
The Arrupe Immersion Program provides students with the opportunity to build relationships across economic, regional and cultural differences, both within the U.S. and internationally. With over 25 different locations in a range of urban and rural communities, these opportunities to travel and form friendships are a highlight of many students' Holy Cross experience!

# **Soul Squads**

Soul Squads are chaplain-led small group opportunities for students to have conversations about faith, justice, hope and life. Groups meet weekly throughout the semester.

## **Campion House**

Campion is known for its hospitality: great food, comfortable couches, study spaces at the kitchen and dining room tables. You are always welcome to stop by. Campion is open daily, except Saturday, from 9 a.m. until 10 p.m. So come by for free coffee or tea, to grab a homemade cookie or to talk with someone about your day.









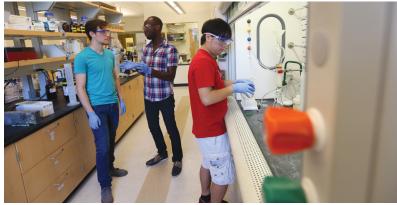






# **ACADEMICS**













Think of your academic plan at Holy Cross like a mosaic, with one third of the pieces associated with your major, one-third comprising the Common Requirements and the final third representing the pieces that will complete your unique academic picture. While decisions about your first semester are important as you start creating your educational plan, you have seven more semesters to put all of the pieces together. That's plenty of time to explore your academic interests and create something special!

You'll decide which four courses to take each semester. During your first year, one of your courses each semester will be a Montserrat seminar. These seminars allow all first-year students to work closely with faculty in small class settings and connect with other first-year students through participation in interesting cocurricular activitiespart of an academic program that we hope will be an exciting, productive and meaningful dimension of your life at Holy Cross and beyond. You can read more about Montserrat in the next section.

Navigating through the course selections can be exciting and intimidating. As you prepare to make your course selections, consider the following points:

Be thorough. Look through all of the courses before selecting your top preferences. When considering Montserrat seminars, remember that each cluster includes a variety of seminars on different topics, and each seminar is designed to provide a rich educational experience; think about major themes that spark your

- interest as you compile your list of preferred two-semester seminars.
- Be open-minded. Take advantage of the opportunity to explore the curriculum with an eye toward finding your home in a potential major. Our Common Requirements will provide exposure to new ideas and perspectives in a variety of disciplines, but don't be too anxious to complete all of them right away. Allow yourself the pleasure of taking courses simply because they are intriguing or different from anything you have ever
- Plan ahead. Explore all of the wonderful on-campus experiential learning opportunities and the off-campus academic opportunities available during your time at Holy Cross. We encourage all students to consider study abroad, taking the appropriate language courses early if needed.

Throughout your time at Holy Cross, your **Class Dean**, **Francisco** Gago-Jover, and your academic advisor will assist you with your academic program and will be important resources for you as you adjust to college life. During the summer, you can address questions to your Class Dean at classdean2026@holycross.edu. You will also have the opportunity to meet with an academic advisor as part of Summer Gateways to discuss course selection. At the end of the summer, you will be assigned to your academic advisor. Your first meeting with your advisor will be set up at the beginning of the semester so that you can introduce yourself and begin discussing issues of interest

to you. You'll meet several times with your advisor during your first year.

# YOUR FIRST SEMESTER

The normal course load for students at the College is four courses, excluding labs and practicums. All first year students will enroll in one Montserrat seminar and three additional courses each semester.

We pride ourselves on small classes and the opportunity they provide for meaningful interaction between students and faculty in and out of the classroom. However, small classes can mean that you will not always obtain your first choice of courses. Therefore, we suggest that you have multiple alternate course options. As you make your choices, consider using your first year to explore the curriculum as a means of discovering where your interests lie. If you are interested in exploring a particular major or pursuing post-graduate options in the health professions, you will find suggestions for appropriate course options in the First Year Courses section of the Incoming Students Website. You can also use the College's Common Area Requirements to guide you in your selection.

Descriptions of fall courses open to first-year students, including Montserrat seminars, and detailed instructions for enrolling can be found on the Incoming Students Website, which is updated as needed. All courses listed have either some space reserved for first-year students or are only open to first-year students.









# Common Requirements

All students are required to complete courses in the areas of the curriculum listed below. Each of these areas represents a basic mode of inquiry or way of knowing the world. To enter into and engage with these different areas—to see them as parts of a larger whole—is essential to becoming a liberally educated person. Taken together, these areas of study reflect the College's understanding of the foundation of a liberal arts education.

## **Language Studies**

 Two courses in the same language at consecutive levels

#### The Arts and Literature

 One course in the arts, one course in literature

# Studies in Religion and Philosophical Studies

 One course in studies in religion, one course in philosophical studies

#### **Historical Studies**

One course

#### **Cross-Cultural Studies**

One course

# Social Science

Two courses

# Natural Sciences and Mathematical Sciences

 Two courses, at least one of which is a natural science

# **Summer Preparation**

Here are some of the academic milestones for the summer. More information, including specific deadlines, can be found on the Incoming Student Website.

- Academic Advising Session
- Montserrat Seminar Selection
- First-Year Ouestionnaire
- Course Preference Form
- Enrollment in First-Year Courses
- First-Year reading



# **Courses to Consider**

LANGUAGE STUDIES	OTHER COURSES / NOTES
THE ARTS	
LITERATURE	
RELIGIOUS STUDIES	
DUIL OCODUICAL CTUDIEC	
PHILOSOPHICAL STUDIES	
HISTORICAL STUDIES	
CROSS-CULTURAL STUDIES	
SOCIAL SCIENCE	
NATURAL SCIENCES	
MATHEMATICAL COURTER	
MATHEMATICAL SCIENCES	

# LEARNING BEYOND THE CLASSROOM

At Holy Cross, we believe that all students should participate in at least one experiential learning opportunity and that participating in multiple experiential learning opportunities is an excellent way to personalize your degree and to gain valuable experience and expertise. The J.D. Power Center for Liberal Arts in the World hosts a number of these opportunities. Here's how to get involved:

- Enroll in a course with a community- based learning component, which emphasizes the connections between the classroom and the city of Worcester by placing students for hands-on experience with community partners. Check with the Donelan Office of Community Based Learning for a list of qualifying courses.
- Put your persuasive skills to the test by signing up for one of the trial teams, including Mock Trial, Moot Court, and Mediation Team.
- Conduct original research through the Weiss Summer Research Program, which provides a stipend and on-campus housing, and a scholarly experience that is hard to beat. Students in all class years are eligible to apply.
- Apply for Ignite Funding to support a student-led project, research, or conference presentation. Students in all class years can seek funding to put their big ideas to work in the world.
- Participate in the Washington,
  D.C., or New York Semester Away
  Programs, which provide students
  an opportunity to complete a
  substantial internship, a rigorous
  intellectual research project, and a
  policy or leadership course in their
  junior year.
- Consider taking an Academic
   Internship Program seminar during
   your junior or senior years, in which
   you will get credit for an internship
   while taking a related seminar.













## **RESOURCES**

#### Academic Advisors

Advising at Holy Cross is a personal process that reflects each student's intellectual journey. Our advisors take on the role of mentor and sounding board, working with students to discuss the range of academic and career options available. In your first year, you're assigned an advisor who works exclusively with first-year students and will help you navigate all aspects of your academic experience, not just class selection; once you declare a major, you'll be assigned an advisor within that department.

## Class Dean

## Dean Francisco Gago-Jover,

professor of Spanish and dean for the Class of 2026, will be engaged with your class during your four years, and plays a crucial role in monitoring and helping to advance individual students' progress. You can reach out to him with any questions regarding your academic journey or for help connecting with resources to support your academic success.

#### Libraries

Holy Cross libraries give you access to just about every book, text or electronic resource you'll ever need. Professional librarians are available to help you find a range of appropriate items in support of your academic work. On top of that, they're experts when it comes to facilitating research and navigating information, so they can guide you in choosing a topic, locating background information, and understanding how scholarly information is structured and interpreted.

#### Academic Services and

## **Learning Resources**

Through vital programs such as peer tutoring and academic planning, the Academic Services and Learning Resources office helps Holy Cross students make the most of opportunities at the College and beyond.

## Accessibility Services

The Office of Accessibility Services coordinates accommodations for students who self-disclose with disabilities in order to promote equal access to College programs and services. The College complies with Section 504 of the Rehabilitation Act of 1973, the Americans with Disabilities Act (ADA) of 1990, the ADA Amendments Act of 2008, and applicable local, state, and federal statutes regarding nondiscrimination against persons with disabilities. Please refer to the following website with important information for students with disabilities as they prepare for postsecondary education - https://www2.ed.gov/about/offices/list/ ocr/transition.html.

To be considered for accommodations, please see the "Students With Disabilities Requesting Accommodations" entries on the Forms and Action Due Dates pages of the Incoming Students Website.

# Center for Career Development

From clarifying career objectives to driving an effective internship or job search, the Center for Career Development (CCD) is here to help you find your place in the professional world. Through conversation and reflection, career counselors will help you make connections between your interests, strengths and values and

specific industries and careers. As you begin to make career decisions, the CCD team can help you consider the different opportunities and experiences you can pursue at Holy Cross to set yourself up for success in your career and industry of choice.

All Holy Cross students have access to Handshake (https://holycross.joinhandshake.com), our 24-7 digital career resource. Handshake houses a calendar of events, access to scheduling appointments with career counselors, internship and job postings, career resources, and howto guides. All Holy Cross students also have access to the HC Network (https://hcnetwork.holycross.edu), a database of over 2,000 alumni volunteers ready to speak about their career path, their industry, and their employer with you.

If this feels a little overwhelming, no problem! No one expects you to have this figured out! Log in to Handshake and schedule a first-year student advising appointment, and we'll get you started, wherever you are in your career journey!

## Writer's Workshop

All writers, no matter their skill level, benefit from sharing their writing with others. The Writer's Workshop at the Center for Writing supports students of any level, in any discipline, and at any stage in the writing process in individual, 45-minute appointments with trained peer consultants – juniors and seniors representing majors from across the College. Learn more about the Writer's Workshop, including how to make an appointment, on the Holy Cross website.

# **ACADEMIC CALENDAR**

Fall 2022

First-Year Students arrive Saturday, August 27 Classes begin Tuesday, August 30

Last class day before Fall Break

Friday, October 7

Classes resume after Fall Break

Monday, October 17

Last class day before **Thanksgiving Break** 

Tuesday, November 22

Classes resume after **Thanksgiving Break** 

Monday, November 28

Last class day

Friday, December 9

Study period

Saturday, December 10 through Monday, December 12

Finals begin

Tuesday, December 13

Finals end

Saturday, December 17

Spring 2023

Classes begin

Tuesday, January 24

Last day before Spring Break

Friday, March 3

Classes resume after Spring Break

Monday, March 13

Last day before Easter Break

Wednesday, April 5

Classes resume after Easter Break

Tuesday, April 11

**Academic Conference Day (no classes)** 

Wednesday, April 26

Last class day

Monday, May 8

Study period

Tuesday, May 9 through

Wednesday, May 10

Finals begin

Thursday, May 11

Finals end

Wednesday, May 17

























# **MONTSERRAT**

Montserrat is an innovative program for all first-year students that provides an intensive introduction to liberal arts education through a rigorous, multidimensional academic experience. The seminar-a small, year-long class in which students work closely with professors on a variety of topics-lies at the heart of the program. In this small class setting, students engage in shared inquiry and explore a variety of intellectual perspectives on important questions. In the process, students develop the writing, speaking, critical thinking and reflective skills necessary for success in their Holy Cross education and life after graduation.

Montserrat seminars are grouped into six thematic clusters (Contemporary Challenges, Core Human Questions, Divine, Global Society, Natural World, and Self). Each cluster examines a theme represented by the varied topics examined by faculty members teaching in the cluster. Montserrat faculty organize regular co-curricular events and activities for each cluster to reinforce and enhance students' experiences in their seminars. These experiences seek to foster a sense of belonging in the Holy Cross community, encourage a passionate commitment to local and global community, and fuel an enduring quest for intellectual, personal, and spiritual challenges.

Students within each cluster live in the same residence hall, immersing them in the spirit of community and intellectual exchange that Montserrat inspires and Holy Cross values. Big ideas addressed in the classroom or at cluster events serve as springboards for conversations that continue over dinner or during a late-night study break which in turn give rise to enduring friendships.

The following pages include descriptions of this year's Montserrat cluster themes. You should also take time to explore the detailed descriptions of seminars in these clusters online (https://www. holycross.edu/holy-cross-approach/montserrat/ clusters-and-seminars). We encourage you to select a range of Montserrat seminars that interest you from across at least two clusters. Remember, you are selecting seminars to enroll in, not clusters. Complete instructions on how to select your six preferred seminars can be found online.

If you have questions, you may contact Professor Alison Ludden, Director of Montserrat, at (508) 793-3003 or at aludden@holycross.edu.

# CONTEMPORARY CHALLENGES

**Crossing Divides:** 

# Rebuilding Community

Our theme for this year is "Crossing Divides: Rebuilding Community." Our cluster acknowledges that on international, national, and local levels, social, political, and cultural divisions threaten the cohesiveness of communities on large scale and local levels. We seek to contextualize these divisions through explorations of history, art, and science in order to seek pathways towards rebuilding the communities fractured by recent world events. We will explore essential questions in this regard: what can the recent past teach us about the present? How can we learn to communicate more effectively with those around us? Where can we discover common ground, or at least a shared sense of purpose, given our personal and ideological differences? How can we build communities of belonging in the face discriminatory beliefs, such as racism, homophobia, or misogyny? How can we interrogate the concept of community itself, which can imply in and out groups, while still moving forward to a common goal?

# **CORE HUMAN** QUESTIONS

#### Crisis and Decision

We face today a great number of collective global and national crises: public health, political polarization, racial injustice, social inequality, religious intolerance, ecological collapse, among many others. These crises might be solved by a unity of wills and desires, but such unity and with it, viable solutions, appears more and more difficult to achieve. Yet krino, κοίνω, the Greek word from which "crisis" is derived, is also at the heart of the word "decision." Crisis, therefore, is not a danger to be avoided but an opportunity to decide, as individuals living in community, what kind of world we want to create and to share.

The seminars in Core Human Questions this year will ask the question, "How have humans used moments of danger and crisis to reimagine who we are and who we could be?" We will examine how visual and literary art, philosophy, and mathematics allow us both to express and to understand the emotional and intellectual upheaval of moral dilemma. Together we will investigate how, in the midst of struggle and pain, there can also exist the power to forge connections that shape our human experience, impact our sense of life's meaning, and ultimately motivate us to take positive action.

# DIVINE

#### In Person

Being "in the world, but not of the world" is an ancient Christian expression meant to encourage believers not to conform to the ideas and practices of the culture around them, but rather to take responsibility for living according to a higher standard of truth and goodness. This ancient phrase can have currency today-not just for Christians-as people challenge themselves not to be satisfied with current "ways of the world" or business-as-usual, and. instead, to build a new world in the shell of the old.

This year's Divine Cluster seminars all focus in some way on what it means to live "in the world," to find a location and orientation within a larger whole, to have a sense of one's surroundings in their variety; but also to transcend one's locale and the ambient "common sense," and thus to be "not of the world." Several of the seminars root themselves in Holy Cross's Jesuit and Catholic tradition, and all range more widely to capture some of the complexities of twentyfirst century globalized life. Students will engage in shared inquiry, in their seminars and in common cluster events, and (for most) in communitybased learning, into how to think truly and live truthfully.

CLUSTER IDEAS AND INTERESTS			

## GLOBAL SOCIETY

# Conflict & Connection in a Global World

This year's Global Society cluster will explore the theme of "Conflict & Connection" from multiple perspectives and approaches, including creative writing, film, history, literature, theater and visual art. Together, we will examine how humans connect across differences. and how communities across the globe deal with personal, political and social conflicts. Our seminars will explore works by writers, artists, filmmakers, historians and scholars from a range of geographical regions, including the Middle East, North Africa, Asia, Europe, Latin America and the United States. Global Society seminars will explore a variety of intersecting topics: the experiences of migrants, refugees and diasporic communities; filmic and theatrical representations of global cultures; local and international art as political and social practice; the search for meaning through the exploration of spirituality, emotions, feelings, self-denial and isolation in different world cultures; and the construction of human identity through visual and literary narratives across the globe. Cluster co-curricular activities will encourage building new perspectives through dialogue and active listening, as we reflect on our shared responsibilities as global citizens. Students in the Global Society cluster will also have opportunities to explore local cultural institutions and organizations in the area.

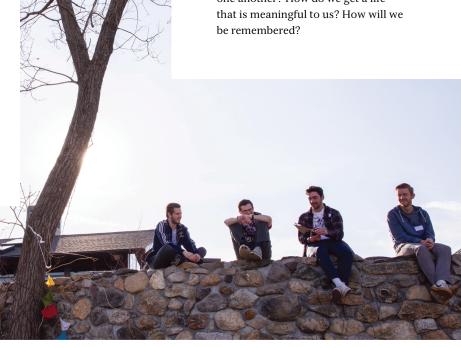
## NATURAL WORLD

# Experiencing and **Understanding Nature**

Do you have a favorite memory of being outdoors or do you avoid being outside? How do you perceive and engage with your environment? In what ways did the landscapes you grew up in affect your life? This cluster will explore how our minds and bodies process our surroundings, the relationships and beliefs we have about the environment, and the opportunities, barriers, and privileges that shape the physical and experiential access to the natural world. Our seminars will grapple with the ways we connect with and seek to understand our environment. even as it becomes increasingly precarious due to the climate crisis. We will also ask how our developing understanding inspires us to act. Throughout the year we will examine how we engage our senses, cognitions, histories, and resources to foster our growth as active participants in the natural world.

## SELF CLUSTER

Get a Life: Stories of the Self Who are you? Are you happy? How do you define a good life? How do you want to be remembered? When music, social media or memoir speak to you, what do you hear? What does home or belonging mean to you? The stories we hear and tell are crucial to how we define ourselves. Narratives reflect and reinforce notions of self. Questions of community and moral obligation can solidify or challenge our understanding of self. While we do not aim to establish rightness or wrongness in the art of developing one's self, we ask students - and ourselves - to reflect on the intersections of self and society, the role of social justice, the pursuit of a life well-lived, and the ongoing process of creating one's self through stories written, read, and heard. Through giving voice to variables such as race/ethnicity, social economic status, religion, gender, nationality, and sexual orientation, we explore how lived experiences shape the process of identity formation. Looking both inward and outward, we ask: Who are we? What do we owe one another? How do we get a life



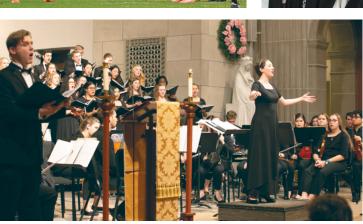














# THE HOLY CROSS COMMUNITY

Welcome to the active community and inclusive culture of Holy Cross. The College is full of opportunities to extend your learning experience beyond the classroom. You can pursue your personal interests through a variety of cocurricular activities, and you can help to meet the needs of others through a host of service programs. There are also ample avenues to develop your leadership skills, whether on a campus activity board or on the athletic fields, as well as to grow spiritually through reflective and outreach programs. To help you make the most of your Holy Cross education, we encourage you to take advantage of our many support services. From college-life transition to academic support to wellness programs, they are designed to fully engage you-mind, body, and spirit.

# CAMPUS LIFE

# Diversity, Equity and Inclusion

In every aspect of our community, Holy Cross champions diversity, equity and inclusion. As a Jesuit, Catholic, liberal arts college, we know that the best way to understand the world around us is to embrace the full spectrum of perspectives and life experiences. To that end, we welcome students, staff and faculty members of every gender, race, religion, sexual orientation, socioeconomic status and gender identity. We also encourage all community members to think critically about disparities in social structures and to take action toward

positive change.

# Student Involvement and Leadership

The Office of Student Involvement (OSI) supports a range of clubs and activities available to complement students' academic endeavors and provide a holistic collegiate experience. New students are highly encouraged to join organizations and participate in campus activities in order to acclimate to the campus and connect with their peers. Do you want to learn a new dance style? Develop your professional skills? Host a radio show? Advocate for those in need? We have recognized student organizations for these activities and much, much more. You'll have an opportunity to learn more about the more than 100 clubs and organizations at the Cocurricular Extravaganza held at the beginning of the fall semester, or you can begin exploring now through the Incoming Students Website and on myHC.

In addition to clubs and activities, OSI also provides leadership programs and workshops that occur throughout the year. These leadership experiences provide a variety of tools and resources that allow students to infuse their talents into curricular, cocurricular and vocational pursuits.

## **Multicultural Education**

The Office of Multicultural Education (OME) celebrates the diversity of our first-year students. Each year we recognize the many identities, experiences and stories you bring,



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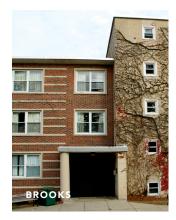
which serve to further enhance the richness of our campus life. We hope that you will find Holy Cross to be a campus community where you feel a sense of belonging, acceptance and fulfillment. The office will help you find connections, resources and opportunities for involvement, leadership and service. We look forward to meeting you, developing rapport and offering assistance in linking you to future campus involvements. OME encourages and supports intersectional diversity through engaging with others in dialogue and conversation, exchanging opinions and ideas, and working toward solidarity and justice. It is our aim to introduce and promote a more global perspective for all students.

# Student Integrity and Community Standards

Part of our mission at Holy Cross is "to build a community marked by freedom, mutual respect, and civility." When you enter the College, you are accepting an invitation to participate in the growth and development of our community. Membership in this community requires adherence to high standards of personal conduct and behavior. These standards are detailed in the College's Community Standards Process and Procedures. All students are expected to review and understand this important document prior to their arrival on campus; you can find this information on the Incoming Students Website.

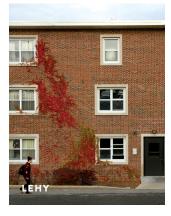
# RESIDENCE LIFE

First-Year Residence Halls At Holy Cross, we believe that building a positive community









within the residence halls is essential for personal growth outside the classroom. More than 90% of students live on campus, and all first-year students live on campus and participate in our unique Montserrat living/learning program.

First-year students live in four residence halls along the area of campus known as Easy Street: Brooks Hall (approx. 450 students); Clark Hall (approx. 200 students); Hanselman Hall (approx. 190 students); Lehy Hall (approx. 180 students).

All residence halls have study areas, community living rooms and shared kitchens. Each floor is staffed by student Resident Assistants (RAs) who help maintain a healthy environment that promotes academic success, individual growth, and respect for others. In addition, Area Coordinators, who are full-time, live-in staff professionals, help create an environment that fosters principles of academic excellence, student development and community responsibility.

All exterior doors to student residence halls are locked 24 hours a day and secured by an electronic computerized card access system. Access to the halls is through your CrusaderOne Card, which is issued by the Department of Public Safety. The cards are programmed to allow access into the residence halls; each student is given access only to the residence hall in which they live.

No matter which hall you live in, in each room you'll find an extra-long twin bed, dresser, desk and desk chair for each resident. The room also has either a built in closet or free-standing wardrobe. For media access, each room contains a cable TV jack, phone connection, and Ethernet jack. Each residence hall also has Wi-Fi service. We recommend that roommates

discuss prior to move-in what they'll be bringing for shared items; you'll find a full list of recommended and prohibited items on the Incoming Students Website.

# Registering for Housing

The unique living-learning approach of our Montserrat program is supported through our residential structure; to help increase their own class identity and foster the building of strong social support networks, first-year students are placed in specific residence halls based on their assigned Montserrat cluster.

To secure your placement in oncampus housing, please complete and sign your Housing and Board Agreement, including the First-Year Roommate Matching Survey found in our housing software program called The Housing Director (THD) -Self-Service. This survey is designed to match students by compatibility according to basic lifestyle habits and preferences. All first year students have their roommates assigned to them through this roommate matching system. You can find this link on the Forms and Action Due Dates section of the Incoming Students Website.

You will receive an email once housing assignments are available to view online in early August; you can log into THD - Self-Service to learn your residence hall and room assignment. Once posted, roommate and residence hall changes cannot be made. More information about THD and housing deadlines can be found on the Incoming Students Website.

## DINING

We firmly believe that today's hard working college students should be rewarded with a dining experience that is palate-pleasing, healthy and entertaining. As a multi-awardwinning dining program, Holy Cross offers full service dining services to the entire campus community, including students, faculty, staff, alumni, parents and campus guests. The health and wellbeing of our students are our first priority, and you will get to know us well during your years on The Hill. Your meal plan includes two types of dining options: "meal swipes," which are eaten in the Kimball Dining Hall, are unlimited, and "Dining Dollars," which are accepted at any of our retail locations.

## Meal Plan

All resident students are required to purchase a meal plan and are automatically assigned to the Resident Meal Plan. This plan provides unlimited access to our all-you-care-to-eat dining located in Kimball Hall. Come and go as often as you'd like throughout the day during operating hours. For example, you can have lunch at noon and then come back for a mid-afternoon snack. You will never run out of meal service with this plan. In addition to unlimited 'meal swipes'

our Resident Meal Plan also includes Dining Dollars, to be used at our retail dining locations across campus. Dining Dollars do not carry over and must be used before the end of the semester. Our retail location details, menus, and hours of operation can be viewed on our website at holycross. edu/dining.

# **Nutrition and Allergy** Information

Whether you have food allergies, dietary restrictions or simply need some assistance with your food selections, Holy Cross Dining can provide the resources to help you make delicious choices safely and easily.

Nutrition information for all dining locations can be found in the myHC app under "Useful Links" or by visiting www.holycross.edu/ diningmenus. Nutrition facts are also available at the point of service in Kimball Main Dining Room. Students with food allergies should meet with the dietitian to learn about special food allergy services available and how to make the most of the resources provided. Email Holy Cross dietician Alyssa Pittman, RD, at apittman@holycross.edu.

# **STUDENT EMPLOYMENT**

Dining Services is pleased to be the only on-campus job provider for first-year students, for those awarded

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WHAT MAKES MY SPACE FEEL LIKE HOME?				

work-study or general campus employment. Work-study approved students are given priority for all positions, which are filled on a first-come, first served basis. Once work-study students have been placed, Dining Services will open up any available positions for applications from non-workstudy students. Shifts are designed to work around class schedules. Student employees need only work as little as 2 shifts or less per week and have the opportunity to work more. Additionally, students are assigned to work 1 weekend shift per month throughout the semester. Proper work attire includes long pants, T-shirt, closedtoe and rubber soled shoes, socks and a sports cap or bandana.

With excellent job performance, Dining Services offers opportunities for job advancement—a valuable opportunity to gain leadership skills and successful work experience. While first-year students may only work in Dining Services, in future years you can refer to the Student Employment Guide on the College website for positions in other departments that may be of interest to you.

Students who are interested in campus employment should see the Incoming Student Website for additional information, including necessary forms, deadlines and timing of informational sessions. Be sure to review required documentation needs so you have these with you when you arrive on campus in the fall.

# HEALTH AND WELLNESS

Holy Cross is committed to fostering optimal student health to enhance academic success. A variety of professionals provide services and programs to improve and promote physical and psychological health and wellness. We work to ensure a healthy campus environment that is accessible to all students, and we respect the unique needs of all individuals by embracing human differences.

# **Accessibility Services**

The Office of Accessibility Services coordinates assistance for students with disabilities in order to promote equal access to programs and services at Holy Cross. The office seeks to assist students and their families in making the necessary arrangements to participate fully in academic and co-curricular pursuits. The College complies with Section 504 of the Rehabilitation Act of 1973. the Americans with Disabilities Act (ADA) of 1990, the ADA Amendments Act of 2008, and applicable local, state, and federal statutes regarding nondiscrimination against persons with disabilities. Please refer to the following website with important information for students with disabilities as they prepare for postsecondary education: - https:// www2.ed.gov/about/offices/list/ocr/ transition.html.

To be considered for accommodations, please see the "Students With Disabilities Requesting Accommodations" entries on the Forms and Action Due Dates pages of the Incoming Students Website.

# **Counseling Center**

The Counseling Center plays a vital role in the life of the College by offering a range of psychological services to students and consultation and outreach to members of the campus community. Our primary goal is to support students' mental health needs as they negotiate their transition into adulthood. Students encounter a variety of challenges during college. We provide confidential assistance to students who have a

wide range of concerns, such as stress, adjustment difficulties, relationship problems, anxiety and depression. Many students seek counseling to help them through these challenges. We work collaboratively with students to promote their academic success and personal growth during their years at Holy Cross.

#### **Health Services**

Health Services is committed to providing quality health care that recognizes the individual needs of students and supports their academic success. Health care professionals provide services, programs and wellness education to enable students to become well-integrated in mind, body and spirit. Health Services is accredited by the Accreditation Association for Ambulatory Health Care, Inc., and provides health care services to all students. Services are provided by physicians, nurse practitioners and registered nurses. Services provided include primary and urgent care, health promotion, nutrition counseling, laboratory services, gynecology services, HIV testing and PrEP management, and specialty referrals.

All incoming students must complete and submit the Health Services medical record forms located on the Health Services Website. It is Massachusetts State Law that all health forms are completed. If you do not hand in your forms, you may be unable to live on campus until forms are completed. See the Incoming Students Website for deadlines and additional information.

### **Student Wellness Education**

Student Wellness Education develops, implements and assesses a comprehensive continuum of evidence based initiatives and strategies that mobilize, create and sustain campuswide health and wellness promotion practices in order to cultivate a healthy community, so students can thrive and reach their fullest potential. Our office and some of our programs are located in The Jo, our new Recreation and Wellness Center

## Services provided include:

- Alcohol and drug education and prevention
- · Substance-free community activities and support
- Student recovery resources
- Sexual and interpersonal violence education and prevention
- · Mindfulness and stress management opportunities
- · Sleep and self-care education and Opportunities

# **CAMPUS FITNESS** AND RECREATION

Recreation is an important part of each person's individual wellness, and at Holy Cross we strive to offer opportunities for you to get involved in an array of activities outside of Division I athletics.

These activities help build strength and dexterity while enhancing fitness, and include options like skiing, ballroom dancing and horseback riding, in addition to more typical offerings such as soccer and volleyball. Intramurals and club sports are a great way to stay active, make friends, exercise your competitive side and develop leadership skills that will last a lifetime

While organized athletics are one of the most popular fitness activities on campus, they are by no means the only option. Campus Recreation also facilitates fitness classes geared towards all fitness levels such as yoga, Pilates, spinning and Zumba that are taught by certified students and professional instructors. Other

fitness opportunities include participating in off-campus outings, joining performance groups such as Dance Ensemble and getting involved with service organizations.

# The Joanne Chouinard-Luth Recreation and

# Wellness Center

There are a number of facilities on campus for recreation and wellness. but the newest is the Joanne Chouinard-Luth Recreation and Wellness Center, which opened in 2021. "The Jo", as it's known around campus, contains sports courts, a jogging track, weight rooms, locker rooms and rooms for yoga, spinning and other fitness classes. Appointments are available so students can learn how to use the equipment and get started with a workout routine. The center is home to all club and intramural sports. as well as recreation, fitness and wellness programming for students, faculty and staff.

## **Club and Intramural Sports**

You don't need a 90-mph fastball or lightning speed to play sports at Holy Cross. Our club and intramural sports teams allow students to compete in a range of activities without the commitment required by full-time varsity athletics. There are over 20 club sports teams, with competition ranging from recreational to highly competitive against other schools in the Northeast.

Looking for something a little more laid back? Intramural sports provide the opportunity for students to compete against other Holy Cross students in league play. Each league lasts about 4-6 weeks and culminates in the crowning of an intramural champion for each sport. Whether you're interested in continuing your favorite sport from high school or learning something new, there's something for everyone. Don't see

what you're looking for?

# INTERCOLLEGIATE ATHLETICS

Athletics are an integral part of the Holy Cross experience for students, alumni, families and friends. Whether you are competing or cheering on your Crusaders from the stands, everyone in our community is an integral part of our Athletics program.

Sponsoring a comprehensive athletics program at the NCAA Division I level, Holy Cross has 27 varsity teams. Intercollegiate sports for men are: baseball, basketball, cross country, football, golf, ice hockey, lacrosse, rowing, soccer, swimming & diving, tennis, and indoor and outdoor track & field. Crusader women compete in: basketball, cross country, field hockey, golf, ice hockey, lacrosse, rowing, soccer, softball, swimming & diving, tennis, indoor and outdoor track & field, and volleyball.

A charter member of the Patriot League, Holy Cross competes with American, Army, Boston University, Bucknell, Colgate, Lafayette, Lehigh, Loyola (Md.) and Navy in conference play.

In non-league competition, the Crusaders face numerous top Division I programs, including many opponents from the Ivy League, Atlantic Coast Conference, American Athletic Conference and America East Conference. The men's ice hockey team is a member of the Atlantic Hockey Association, while the women's ice hockey squad competes in the Hockey East Association. With more than 700 student- athletes, Crusaders are recognized for their outstanding achievement in athletic competition and in the classroom, ranking among the top schools in Division I in student-athlete academic performance and graduation success rates.

# **HOLY CROSS BANDS**

Whether performing in world-class concert halls or historic athletic venues, the Holy Cross Bands are committed to serving and engaging the campus community with quality music, talented musicians and creating memorable experiences. Members of HC Bands participate in an inclusive and safe environment in which all are welcomed and valued. This is manifested through a commitment to upholding the highest standards, academically and musically.

Established in 1845, the College's bands include the Goodtime Marching Band, Holy Cross Pep Band, and the Commencement Ceremonial Band. Additionally, we offer exploratory programs for true beginners including our spring drumline and brass clinics.

Individual lessons can be taken for those who participate in ensembles as well. We are actively seeking new members to participate in our programs and ensembles; if you possess performance experience on a wind, brass, percussion or electronic instrument, we encourage you to consider joining. For more information, please email <a href="mailto:bands@holycross.edu">bands@holycross.edu</a> or visit Holy Cross Bands on myHC.

#### **RESOURCES**

and school supplies to Holy Cross students. Textbooks and required course materials are available for purchase from the online catalog at <a href="http://bookstore.holycross.edu">http://bookstore.holycross.edu</a>. Please note that textbooks should be purchased online before coming to campus, as only a handful of select titles are available for purchase in the store. The Bookstore also stocks a wide selection of high-quality imprinted apparel and gifts for students and their families in store and online

#### Crusader OneCard

Crusader OneCard is your official identification card. While on campus, you should carry your OneCard at all times, as it serves many purposes, including entry into access-controlled residence halls, athletic facilities, sporting events and entertainment events on campus, and access to campus services such as meal plans and library book checkout.

## **Information Technology Services**

Technology support is provided through the Help Desk in Information Technology Services (ITS), located in the basement of Fenwick Hall. ITS staff can assist with applications used by students, including Gmail (email), STAR (online student information), Microsoft Office, Canvas and Moodle (course management system). We also help with network problems involving PCs and Macs, including devices such as Apple TV, Google Chromecast, Amazon Fire TV, gaming consoles and web-enabled televisions. See the Help Desk website

for more information <u>holycross.edu/</u> <u>its-help-desk.</u>

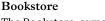
#### Post Office

The Mount Saint James Station Post Office is conveniently located in the Hogan Campus Center, adjacent to the Bookstore. Students are assigned a box number they'll use all 4 years, which can be found by logging into STAR. Please do not use "P.O. Box" but rather "HC Box" or simply the four digits as these are not true P.O. boxes so parcels addressed as such may be delivered elsewhere in Worcester. For the most efficient means of receiving your mail, please have senders use the following format:

Student Name - ####
(Four-digit mailroom
number from STAR)
College of the Holy Cross
1 College Street
Worcester, MA 01610-2395

#### **Transportation**

First- and second-year students are not permitted to have vehicles on campus. Certain exceptions (e.g., for health or medical reasons) are considered on a case-by-case basis. We offer a robust shuttle service that can assist in transporting students to and from school-related activities in the Worcester area, and we partner with Zipcar to provide car rental service to students and community members who are 18 years of age or older. The Student Government Association may also provide transportation to shopping and dining locations in the local Worcester area as well as Boston.



The Bookstore, owned and operated by the College, offers textbooks

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# **RESOURCES**

# OFFICE OF THE BURSAR

The Office of the Bursar is primarily responsible for the managing and maintaining of student tuition accounts. The office sends out the semester bills for tuition and fees as well as crediting your account for payments and financial aid.

Holy Cross uses e-billing to improve convenience and service, to reduce cost and to provide quick access to billing information. An email notification will be sent to students and their Authorized Users when the monthly bill is available. Tuition bills will reflect any financial aid awarded as of the issue date. Updated bills are available at the beginning of each month. Students may view their tuition account and billing statements at any time using the TouchNet Bill+Payment link on their Student Academic Records System (STAR) account.

TouchNet Bill+Payment access is available to parents and other Authorized Users: students will determine who has access to TouchNet and what information they may view in order to be compliant with the Family Educational Rights and Privacy Act of 1974 (FERPA), a federal law enacted to protect the privacy of students. If an authorized user is not established, only the student will have access to the e-bill. Students are encouraged to grant access to their parents or any other individuals who may be assisting them with their financial responsibility.

The College is committed to being transparent about its billing and payment policies/procedures. We

want our students to be aware of these policies and thus their responsibilities. Students will need to

complete a Financial Responsibility Agreement (FRA) every semester in order to participate in course enrollment. The FRA, in conjunction with our website, e-bill, letters, and other documentation, helps define the College's expectations for payment and allows us to clearly inform students of our policies related to billing, late payments, contact methods, etc. Further information about the FRA can be found on the Bursar website at holycross. edu/bursars-office/financialresponsibility-agreement.

Please visit the Bursar's Office website, holycross.edu/bursars-office. for more information about:

- Payments, Policies, and Procedures
- Payment plans
- Financial aid deductions
- Credit balance refunds
- Health insurance
- **Tuition Refund Insurance**

## **PUBLIC SAFETY**

Holy Cross is committed to ensuring a safe and secure community for all students, faculty, staff and visitors. The Department of Public Safety (DPS) works to develop and maintain positive relationships with all members of the College community and to maintain an environment in which students, faculty and staff may experience academic, professional and personal success. Public Safety is staffed 24 hours a day, seven days a week with full-time, academy-trained, sworn police officers. The department is located in the lower level of the new Joanne Chouinard-Luth Recreation and Wellness Center.

Students are encouraged to download the free RAVE Guardian app on their smartphones. The app gives students immediate text access to the DPS emergency dispatchers. The app can be downloaded from the App Store or Google Play.

To report emergencies, call 508-793-2222, or from any campus telephone dial x2222. All calls are received at the Public Safety Dispatch Center, which is staffed 24 hours a day. For routine calls or for more information about campus policies or procedures, call 508-793-2224.

# OFFICE OF TITLE IX AND EQUAL **OPPORTUNITY**

The Office of Title IX and Equal Opportunity supports the College's commitment to a safe and inclusive community through responding to allegations of discrimination, harassment, sexual and relationship violence, and stalking. The work of the office is aligned with the mission of the College, where students are challenged to answer the question, "What are our obligations to one another?"

Respect for another individual is the foundation of healthy relationships and the key to prevention. It is with this concept in mind that the office also conducts training and prevention education to ensure the campus community understands the definitions of prohibited conduct, their rights under campus policies, and available resources at the College and in the community. Please visit the departmental website to access the Sexual Misconduct Policy and the Interim Discrimination and Discriminatory Harassment Policy and Procedures: www.holycross.edu/ sexual-respect-and-title-ix



# **IMPORTANT CONTACTS**

We're given you lots of information in this booklet - here's a quick list of all the important contacts you might be looking for:

# **Incoming Student Website**

www.holycross.edu/firstyearguide

Don't forget, check the Forms and Actions Due Dates tab for important links and deadlines.

# **Accessibility Services**

Hours: Monday through Friday 8:30 a.m. - 12:30 p.m. and 1 p.m. - 4:30 p.m.

Phone: (508) 793-3693 Email: hcaccessibilityservices@

holycross.edu

For more information on submitting a request for accommodations, please

visit the Forms and Action Due Dates section of the Incoming Students Website.

#### **Bookstore**

**Hours:** Please see <u>holycross.edu</u> for

current operating hours Phone: (508) 793-3393

Email: bookstore@holycross.edu

Online catalog:

bookstore.holycross.edu

# Bursar

Hours: Monday through Friday,

8:30 a.m. - 4:30 p.m. Phone: (508) 793-2521 or

(508) 793-3493

Email: bursar@holycross.edu

## Class Dean

Francisco Gago-Jover, professor of Spanish and Dean of the Class of 2026

Phone: (508) 793-2532

Emai: classdean2026@holycross.edu

## College Chaplains

Hours: Monday through Thursday 8:30 a.m. - 11 p.m.; Friday 8:30 a.m. -10 p.m.; Sunday Noon - 11 p.m. Phone: (508) 793-2448

# Class Chaplain

Marty Kelly

Email: <u>mkelly@holycross.edu</u>

# Dietician

Alyssa Pittman, RD Phone: (508) 793-3618

Email: apittman@holycross.edu

#### Health Services

Hours: Monday through Friday, 9 a.m. – noon and 1 p.m. – 5 p.m.

Phone: (508) 793-2276











Physician on call after hours: (508) 334-8830

Financial Aid

Phone: (508) 793-2265 or

(508) 793-2266

Email: financialaid@holycross.edu

**Information Technology** Services (ITS)

ITS Help Desk

Hours: Monday through Friday,

8 a.m. to 5 p.m.

Phone: (508) 793-3548

Email: <u>helpdesk-request@holycross.edu</u> Student technology information:

https://www.holycross.edu/its-help-

desk/student-technology

Montserrat

Alison Ludden, Director Phone: (508) 793-3003

Email: aludden@holycross.edu

Orientations

Phone: (508) 793-2603

Email: gateways@g.holycross.edu

Parent and Family

Engagement

Cathleen Doane Cannon, Director

Phone: (508) 793-2603 Email: families@holycross.edu

Public Safety

Hours: Staffed 24/7

Routine Calls: (508) 793-2224 Emergencies: (508) 793-2222 www.holycross.edu/campus-life/

public-safety

Registrar

Phone: (508) 793-2511

Email: Registrars@holycross.edu

Residence Life and Housing

Hours: Monday through Friday, 8:30

a.m. to 4:30 p.m. Phone: 508-793-2411

Email: ResLife@holycross.edu

Student Employment

Margaret Rollo,

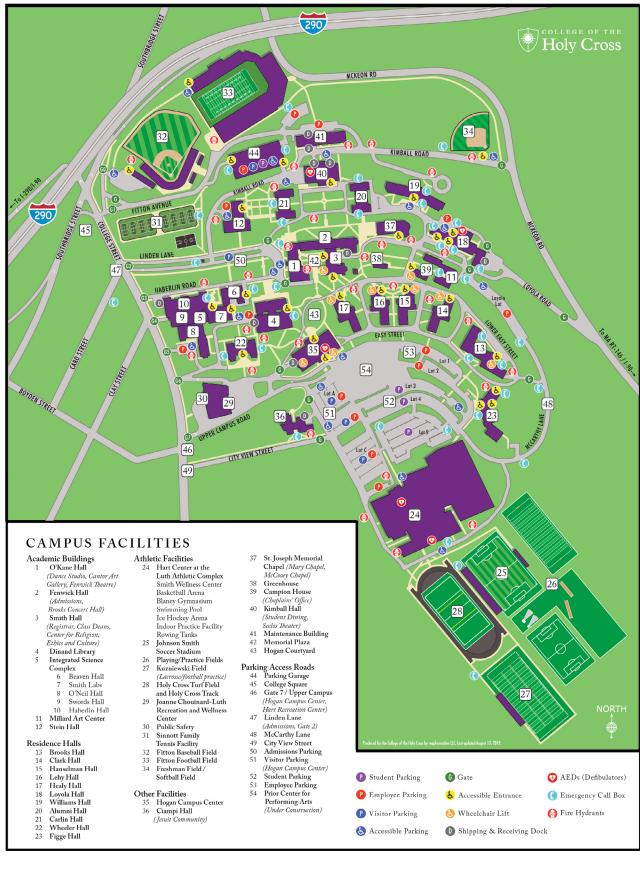
Assistant Director of Employment Training, Dining Services Phone: (508) 793-2798 Email: mrollo@holycross.edu

Tina Le, Human Resources Coordinator, Human Resources Phone: (508) 793-2354 Email: mfrancis@holycross.edu

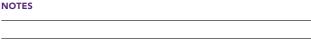
Title IX and Equal

Opportunity

Phone: (508) 793-3336 Email: titleix@holycross.edu









### DON'T FORGET!

Check the Incoming Student Website for all your key forms and deadlines under the Forms and Action Due Dates tab