

GETTING CONNECTED

NETWORK ACCOUNT AND EMAIL

An email with important instructions regarding your network account will be sent to the email account used to apply to Holy Cross. Instructions will walk you through the process of activating your network and Gmail accounts. Please be sure to set these up as soon as possible, so you don't miss any important news or information from the College.

If you cannot locate the email, check your spam folder. If you are still unable to locate it, contact the ITS Help Desk using Helpdesk-Request@holycross.edu and another activation email will be initiated.

STUDENT ACADEMIC RECORDS SYSTEM (STAR)

STAR is the Holy Cross online student records system, and is accessed with your network username and password. You will use STAR this summer and throughout your four years at Holy Cross to enroll in classes, check your schedule, your degree requirements, and your grades, update your addresses and emergency

contact information, view your financial information and select a meal plan.

When you first access your STAR account, you will be prompted to complete a Financial Responsibility Statement (FRA) for the upcoming semester. Holy Cross is committed to being transparent about its billing and payment policies/procedures. We want our students to be aware of these policies and thus their responsibilities. Further information about the FRA can be found on the Bursar website at holycross.edu/bursars-office/financial-responsibility-agreement. For FRA questions, please contact the Office of the Bursar at 508-793-2521 or via email at bursar@holycross.edu.

When you first log in, you will be prompted to review your authorized users and grant consent for their access. Follow the on-screen instructions to complete this required process. We recommend the Firefox web browser for STAR. For STAR questions, please contact the Office of the Registrar at 508-793-2511 or registrars@holycross.edu.

myHC

myHC is a campuswide engagement platform that serves as a centralized hub for student resources. Be sure to set up your Holy Cross email account,

which you'll need to create a profile on myHC. Download the mobile app from the Google Play or App Store (search for myHC), or use the web version, available in the Google waffle or at myhc.holycross.edu.

What can I use myHC for?

Find out what's happening.

myHC offers a collegewide event calendar so you can see what's going on and register for events.

Access what you need when you need it. myHC serves as a centralized hub for student resources. Access the worship schedule, Canvas, dining menus, AdvSource, HCClear and much more, right on your phone!

Keep up to date.

Receive just-in-time information about campus happenings on the Community Feed. Post ideas and suggestions, lost and found, and more.

Join groups.

Looking to get involved? Explore and join student clubs and organizations, and connect with other offices and programs using the platform.

Stay connected.

Want to make new friends? Explore users through the platform directory. Want to connect with current friends? You can chat with them directly through the platform.

